



Terms and Conditions for National Computer Consultants (NCC) VOIP Service

1. Acceptance of Terms

By using the Voice Over Internet Protocol (VOIP) services ("Services") provided by National Computer Consultants (NCC), the Customer agrees to comply with and be bound by the following terms and conditions. NCC may revise these terms and conditions at any time, with the updated version available on our website.

2. Service Provision

NCC shall provide the Services to the Customer subject to the service plan selected. The specific details of the Services, including features, functionalities, and pricing, are as outlined in the Service Order Agreement (SOA).

3. Use of Services

The Customer agrees to use the Services in compliance with all applicable laws and regulations, NCC's Acceptable Use Policy, and not to use the Services for unlawful or prohibited purposes.

4. Service Availability and Quality

NCC strives to offer high-quality Services but does not guarantee that the Services will be uninterrupted, timely, or error-free. Factors including but not limited to network conditions, device functionality, and internet connectivity can affect Service quality.

5. Emergency Services (E911)

The Customer acknowledges the limitations of VOIP 911 emergency services as outlined in the E911 Notice and within the E911 Notice provided in the SOA and agrees to inform all potential users of these limitations.

6. Service Modification

NCC reserves the right to modify or discontinue, temporarily or permanently, the Services (or any part thereof) with or without notice. The Customer agrees that NCC shall not be liable to the Customer or any third party for any modification, suspension, or discontinuance of the Services.

7. Charges and Payment

The Customer agrees to pay all charges associated with the Services, including installation, subscription, and usage fees, as outlined in the SOA. Late payments may incur additional fees.

8. Termination

Either party may terminate the Agreement with notice, subject to the termination conditions outlined in the SOA. NCC reserves the right to terminate the Services immediately if the Customer violates any terms of this Agreement or the Acceptable Use Policy.

9. Data Protection

NCC will maintain reasonable administrative, physical, and technical safeguards to protect the security, confidentiality, and integrity of Customer's data, in accordance with NCC's Privacy Policy.

10. Liability Limitation

NCC shall not be liable for any direct, indirect, incidental, special, consequential or exemplary damages, including but not limited to, damages for loss of profits, goodwill, use, data, or other intangible losses resulting from the use or inability to use the Services.

11. Governing Law

This Agreement shall be governed by and construed in accordance with the laws of the state in which NCC is registered, without regard to its conflict of law principles.

12. Contact Information

For any queries or notices related to these Terms and Conditions, please contact NCC at:

National Computer Consultants

346.559.0622

info@nationalcomputerconsultants.com

Acceptance

By using NCC's VOIP Service, the Customer signifies acceptance of these Terms and Conditions. If the Customer disagrees with any part of the terms, then they are advised to discontinue the use of the Service.